

Guildford Borough Prevention and Protection Plan

Service Priority Area	Aim	Area Lead				
Reduction in number and severity of Accidental Dwelling Fires (ADF)	Targeted community safety work to reduce the risk in people's homes and limit the impacts of fire on the community	Blue Watch				
Narrative	Objective	Objective Lead	Performance Indicator	Output		Service Outcomes Service Plan Objective
				Target	Actual	
<p>Free Home Fire Risk Checks (HFSV) provide an opportunity for service personnel to visit residents within the borough, providing tailored home fire safety advice, appropriate to the individual residents specific domestic risks.</p> <p>Our targeted campaigns will ensure that we visit the most vulnerable members of the community to ensure the risk of fire is reduced and that they are safer in their homes.</p>	<p>We will undertake HFSVs in the areas most in need of this service, using the provided data and local knowledge to target this work. A minimum of 60% will be targeting vulnerable people and the most at risk from fire in our communities, using available risk data and local knowledge.</p> <p>The [total number that we complete will help the Service] achieve its overall target and will be managed locally by the station management team in agreement with the SM Prevention</p> <p>We will carry out 4 targeted campaigns at the times and locations detailed below. 60% of the targeted premises will include 'high-risk' properties:</p>	<p><u>WM</u> <u>BOWEN</u></p>	<p>BVPI 142ii – Number of primary fires (Annual Target 190)</p> <p>BVPI 142iii – Number of accidental fires in dwellings (ADF) (Annual Target 64)</p>	Total HFSV [insert number] Q1=[] Q2=[] Q3=[] Q4=[]	Total HFSV [insert number] Q1=[] Q2=[] Q3=[] Q4=[]	<p>1.Reduce the impact of fires, vehicle collisions and other emergencies</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment.</p>
	<ul style="list-style-type: none"> • Guilford Park Avenue Sept 2012 • Drodges Close, Bramley March 2013 	<p><u>WM</u> <u>Gooding</u></p>				

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	<ul style="list-style-type: none"> Wyke, Normandy 10th October Spicall, Compton March 2013 	WM Bowen				
	<ul style="list-style-type: none"> Waterside Road, Slyfield Oval Estate, Off Madrid Road The Oval, Wood Street Village 10/08/2012 Hornhatch, Chilworth 11/02/2013 	WM Roberts WM Miller				

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<p>We will support additional requests for home fire risk checks, generated as a result of completed local, service and National campaigns.</p> <p>These requests will be completed on a locally applied risk based priority process, ensuring that those residents/premises that need assistance/advice most are completed as soon as reasonably possible</p> <p>We will monitor our Accidental dwelling fires to ensure consistent recording to aid in identifying trends.</p>	<p>We will carry out a Home Fire Safety Visits (HFSV) programmed in by mobilising control on days made available through advanced planning by station personnel. A locally applied risk based priority process will ensure the most at risk and vulnerable in our community will have priority visits.</p>	<p>WM BOWEN CM WOOKEY CM REYNOLDS</p>				
	<p>We will look to use and gain assistance from the Surrey Volunteer Services for 50% of our targeted campaign work.</p>	<p>WM BOWEN CM WOOKEY CM RENOLDS</p>				

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People are more aware of the dangers of fire when one has recently occurred in their neighbourhood. We will use this unfortunate event to give targeted fire safety advice through a 'Hot Strike' based response, enabling us to reduce the likelihood of other local residents suffering from a similar fire.	Carry out a 'Hot Strike' campaign, consisting of a minimum of 25 targeted premises if appropriate to the size and make up of the community or area, following every domestic dwelling fire in the borough.	WM BOWEN CM WOOKEY CM REYNOLDS	BVPI 143ii – Number of injuries arising from ADFs (Annual Target 4) BVPI 144 – Number of ADFs confined to room of origin (Annual Target 91%)	1 'Hot Strike' per dwelling fire		
	We will maintain a local, borough based record of completed 'Hot Strike' campaigns, detailing the targeted premises and any subsequent Home Fire Safety Visits (HFSV)/fire safety advice requests.	WM BOWEN CM WOOKEY CM REYNOLDS		1 complete local record		
Where required we will develop meaningful and effective partnerships that enable us to reach, educate and ultimately improve the safety and welfare amongst those members of our	We will work with the following local partners to provide fire safety advice via our HFSV service; the fire safety advice will either be delivered by ourselves, by the Surrey Fire Volunteer Service (SFVS) or our partners on our behalf:	WM BOWEN CM WOOKEY CM REYNOLDS				

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community whom we, or our partners, consider to be at a higher risk.	<ul style="list-style-type: none"> SFVS 	XX		XX		
	<i>Social Services</i> <i>Guilford Borough Council</i> <i>Surrey Volunteer Services</i> <i>Guidford and Waverly Care and Repair</i>	Jane Read Jimmy Robson Berlida Trefrey TBA				

Key Service Area	Aim	Area Lead				
Training/Special Service Procedure	Targeted work to reduce the number and risk of special services and the number of associated injuries	White watch				
Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
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<p>The Service will train with Partner agencies to ensure we provide an effective response to all special service incidents.</p> <p>This will include Wildfire, Flooding/water incidents.</p> <p>Training jointly with our partners will improve both the competency of our firefighters and the effectiveness of the overall response to any given RTC, improving the quality of the service we provide to the communities of Surrey,</p>	<p>We will ensure that the themes of the Station Open Day is in relation to RTC reduction / Wildfire reduction / Water safety. We will monitor and record hotspots, initiating campaigns with our partners as required. We will run the open day with assistance from the SFVS where available</p>	<p>WM ROBERTS</p>		1		<p>1. Reduce the risk and impact of fires, vehicle collisions and other emergencies.</p> <p>2.Ensure our workforce is ready and able to provide you with the best possible service.</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p>
	<p>We will run RTC reduction initiatives using products such as Lifecut, FF4AD, Pass Plus or local schemes as required on the following dates:</p> <ul style="list-style-type: none"> 22/5/12 MERRIST WOOD 25/5/12 GUILDFORD COLLEDGE 4/6/12 COUNTY SHOW 7/7/12 OPEN DAY 	<p>WM ROBERTS</p>				

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	We will support Drive Smart as required.	WM ROBERTS		2		
Recording and charging for special service incidents	We will record and collate all chargeable special service incidents and ensure correct procedures are followed.	WM ROBERTS				5.Achieve best value, value for money and improve performance
Lives are lost each year in and around water, often needlessly. We will work to make people safer in and around water through carefully targeted education, on occasions when people are most likely to frequent Surrey's rivers and waterways.	We will organise the following events to promote water safety among members of the public, particularly those people less familiar with the inherent hazards posed by water, and familiarise our own staff with the local waterways and their unique evolving risks:	WM ROBERTS				

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For our staff familiarisation with our local waterways will ensure that they are better prepared and safer when required to deal with water related emergency situations. They will also become aware of the local impact(s) of climate change and be able to plan, adjust and overcome associated difficulties.	We will organise a minimum of one level one exercise per watch at one of our identified risks. This will be at a level that is suitable to test our response should an incident occur.					

Key Service Area	Aim	Area Lead				
Education/Prevention	Targeted work to reduce the number of unwanted calls, including both Automatic Fire Alarm (AFA) and malicious calls and Arson	Red Watch				
Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
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<p>The vast majority of calls to AFAs are subsequently proven not to have required an emergency response, i.e. as a result of steam, cooking, fumes, deliberate misuse of the system or poor design, often together with a lack of maintenance.</p> <p>Unnecessary activations can also result in the feeling of complacency amongst occupants of premises; with the subsequent potential of those individuals involvement should a fire incident occur.</p> <p>These AFA calls, along with malicious (hoax) calls, take front line services away from more essential work and can have a negative effect on both local</p>	<p>We will monitor AFAs in Guildford identifying the top 'offending' premises using the service flow chart. Once identified, we will work with the area management team, particularly our Fire Safety Inspecting Officers, to ensure that these premises are targeted in line with service policy and hence reduce the number of AFAs.</p>	WM Miller Ff Cubitt	<p>BVPI 146ii – Number of calls to malicious false alarms attended (Annual Target 16)</p> <p>BVPI 149i – Number of false alarms caused by automatic fire detection (Annual Target 327)</p>	327		<p>1.Reduce the impact of fires, vehicle collisions and other emergencies</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p>
	<p>We will monitor all malicious calls in the Guildford Area identifying the top 'offending' locations/individuals. Where a problem is identified we will work with the borough management team and the Arson Task Force (ATF), to ensure that, in each instance, these premises/individuals are targeted in line with service policy and hence reduce the number of malicious calls.</p>	Ff Mitchell		16		

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business and community	We will work with the local press, etc. and service resources to produce media articles/presentations, subject to local need, linked to reducing AFAs and/or malicious calls.	FF Edwards		Target	Actual	
	Where necessary, we will work in partnership to facilitate a reduction of unwanted calls within a specific locations, i.e.	FF Mitchell				
	Royal Surrey Hospital	FF Mitchell		1		
	Rosalin Franklin House	FF Mitchell		1		

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Deliberately set fires are an indication of anti-social behaviour within a given area. They can lead to injury or loss of life, damage to businesses and the environment, even causing the unnecessary loss of community amenities.	We will work with the Guildford Borough Council waste management team and our Protection team Fire Safety Inspecting Officers, to reduce the number of refuse fires and container fires in the borough by visiting businesses in known 'hotspot' areas, namely those areas detailed below, to provide education/advice:	FF Root	BVPI 206i + 206iii – Number of deliberate fires (excluding deliberate fires in vehicles) (Annual Target 104) BVPI 206ii + 206iv – Number of deliberate fires in vehicles (Annual Target 33)			
	High Street Guildford	FF Root		2		
	Park Barn	FF Root		1		
	Where necessary, the above will include the completion of joint inspections to specific premises.					

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<p>Wildfire-We will work with our partners to reduce the numbers of deliberate wildfires.</p> <p>We will work with our partners to educate the public to reduce the numbers of accidental wildfires.</p>	The main focus of Fire Service involvement will be to support a reduction in deliberate Wildfires. When the severity index reaches 4 or above our operational crews will carry out wildfire patrols in the high risk areas, carrying out prevention and reassurance activities.	CM Edwards		As necessary		
	Working with Surrey Wild life Trust	Meeting on the 12/06/2012		2		
	We will work with the local press, etc. And service resources to produce media articles/presentations, subject to local need, linked to reducing AFA's and/or malicious calls	FF Edwards		2		

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	Where necessary, we will work in partnership to facilitate a reduction of unwanted calls withinspecific locations, i.e. Royal Surrey Hospital Rosalin Franklin House	FF Mitchell				
	We will support local and National Neighbourhood Watch events. In particular, the National Neighbourhood Watch week on (TBA) running a targeted campaign with police and local neighbourhood teams. The main locus of Fire Service involvement will be to support Wildfires.	CM Moran FF Edwards		1	1	
	We will undertake the following local initiatives aimed at reducing instances of arson:	FF Root				
	Surrey County Show 05/06/12					
	Guilfest w/e 14/07/12	FF Root				

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	Station Open Day					
Deliberate vehicle fires are often as a result of anti-social behaviour, theft and other deliberate acts. They can be difficult to combat, especially where vehicles are being dumped within Surrey following theft from other areas.	We will work with our partners to ensure that all known abandoned vehicles are reported, in an effort to ensure that they are removed before they become a target of arson.	FF Root		100%		

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<p>Derelict or unoccupied buildings cause the Fire Service and the community a number of problems. Firstly, is the major issue in relation to the safety of our personnel attending incidents involving a deliberate or accidental fire in these premises, where the inherent state of repair and contents can be of a precarious nature.</p> <p>Secondly they become a centre for anti-social behaviour that can expand out into other parts of the community, leading to an increase of arson involving other property/premises.</p>	<p>We will work closely with the Local Authority (LA), our Arson Task Force (ATF) and private landlords to ensure that all known derelict properties, or those in danger of becoming derelict, are identified and boarded up to reduce the risk of their subsequent involvement in deliberate fire setting. We will use the agreed flow chart to assist us and our partners to ensure a swift conclusion to any issues arising. We will record and monitor all such properties on the agreed spreadsheet/template.</p>	FF Smith	<p>BVPI 206ii + 206iv – Number of deliberate fires in vehicles (Annual Target 33)</p> <p>BVPI 207 – Number of fires in non-domestic premises (Annual Target 33)</p>	100%		
	<p>We will carry out thematic fire safety audits at the following venues, used for summer festivals and bonfire night displays, in conjunction with the Protection team, where appropriate:</p>	FF Dukes				

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	Guilfest W/E 14/07/2012			1		
	Surrey County Show 05/06/2012			1		
	Ripley Bonfire Night 05/11/2012			1		
	Operational personnel will complete 50 Christmas fire safety/ New Year sales visits, on local commercial premises, during the months of December and January.	WM Miller				
We will provide targeted education to ensure that the young and the vulnerable are fully aware as to the hazards of fire and how to make	We will run or support Youth Engagement Scheme (YES) courses through the use of borough resources/personnel.	CM Hart				

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<p>themselves safer in their homes. For further information in relation to the Junior Citizens Scheme and Youth Engagement Scheme (YES) refer to the West Area Plan 2012-13.</p>	To be confirmed to facilitate YES Scheme on date published on the S-Net.	CM Hart		3		
	We will run or support Duke of Edinburgh award scheme activities as necessary to support the local delivery of the scheme	Mark Taylor				
	We will facilitate the DofE scheme on confirmation from Mark Taylor.			3		
	We will run or support Firefighter for a Day (FFFAD) courses through the use of borough resources/personnel, on the following occasions:	CM Hart				
	We will facilitate the FFFAD scheme on confirmation from CM Hart.	CM Hart				

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The service has identified three fire safety community campaigns designed in line with the National 'Firekills' programme. The quarterly campaigns aim to contribute to a reduction in the overall number of fires and associated injuries, within the community of Surrey.	We will facilitate visits to borough fire stations by youth and other local community groups giving advice on general fire safety.	FF Pinto FF Uwins		3		
	We will support the following service fire safety community campaigns, within the local area context:					
	Fire Safety for Vulnerable Groups – February 4 th - to May 4th 2012	FF Dukes FF Uwins				
	Fire Safety Outdoors – 2 nd June to 29 th September 2012	FF Dukes FF Uwins				
	Fire Safety in the Home – 4 th October 20 to 31 st January 2013	FF Dukes FF Uwins				

Service Priority Area	Aim	Area Lead				
Risk Information & Protection	Targeted work to meet community needs and further reduce local risk. To make our crews aware of risks within the Borough	Green Watch				
Narrative	Initiative	Initiative Lead	Performance Indicator	Output		Strategic Outcomes Service Plan Objective
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<p>An important part of reducing risk to both our personnel and the community is by ensuring all our risk information is up to date and by enforcing statutory fire safety requirements through Fire Safety Inspecting Officers, with the aid of station based personnel.</p> <p>Wildfire –Between January and March ensure all information held on mobile data is updated.</p>	We will complete 30 operational data gathering visits per wholtime station on a risk based approach, focusing on high rise buildings, level 3 and 4 premises or as identified by the West Area Command Protection team.	CM Rafferty Ff Wheeler Ff Hopwood	<p>BVPI 146ii – Number of calls to malicious false alarms attended (Annual Target 16)</p> <p>BVPI 149i – Number of false alarms caused by automatic fire detection (Annual Target 327)</p> <p>BVPI 206i + 206iii – Number of deliberate fires (excluding deliberate fires in vehicles) (Annual Target 104)</p>	A minimum of 30 visits per station		<p>1.Reduce the impact of fires, vehicle collisions and other emergencies</p> <p>2.Ensure our workforce is ready and able to provide you with the best possible service.</p> <p>4.Working with other agencies to provide services that strengthen the community and minimise our impact on the environment</p>
	AFA's Deliberate calls Deliberate Vehicle fires Other Initiatives given to Green watch by other watches	Ff Neal Ff Armstrong Ff Coppinger CM Lerner Ff Freestone and Ff Zatwardnicki				
	We will sample licensed major public events in the borough and obtain risk information as directed by the Area Command Risk Manager.	FF Fyfe				

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Risk Information & Protection	Targeted work to meet community needs and further reduce local risk. To make our crews aware of risks within the Borough	Green Watch				
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Identify the top 10 risks (premises or other), within the borough, and arrange familiarisation visits for all operational staff, and produce lecture packs, for all level 3 and 4 premises in the borough.	<i>WM to populate high risk premises and provide lecture packs on the agreed template</i>	Ff O'Shea		Target	Actual	